

GUIDE TO USING THE SCANIVERSE APP ●●●●

Best practices for submitting Scaniverse shape captures



Get the Scaniverse app



Instructions are shown using iPhone.
Also available on Google Play for Android devices. Instructions may vary for platforms and with app versions.

Recommended Devices:

iPhone 12 and above; Pro & Pro Max
iPad 2020 and later; 11 & 12.9-in Pro

Getting Started

Download & Setup

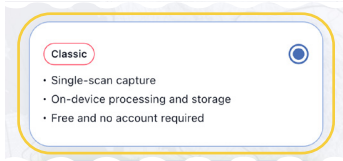
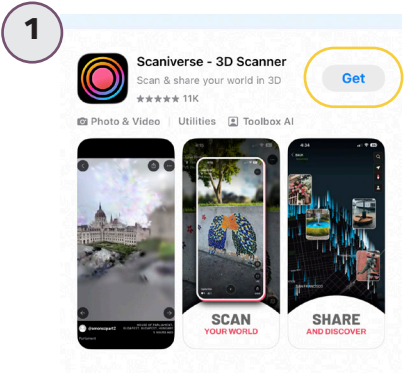
Follow steps 1-4

Scan Procedure

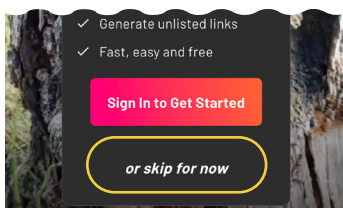
Follow steps 5-19

Email Submission

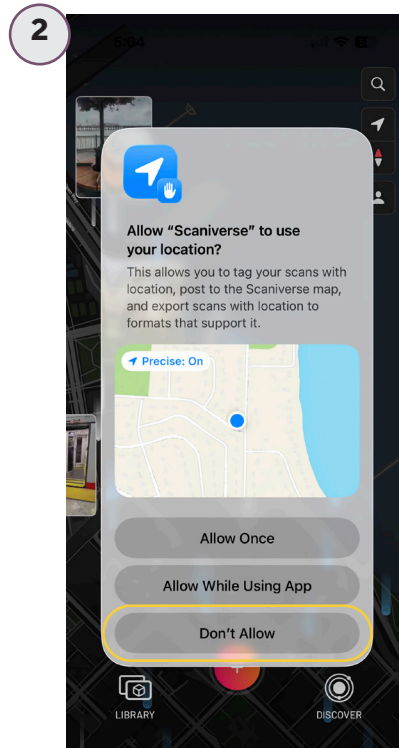
Follow steps 20-27



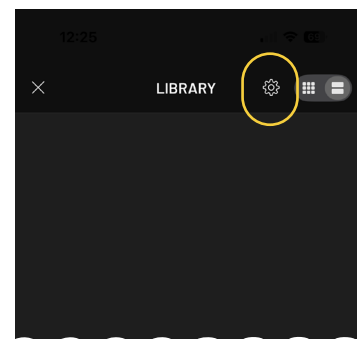
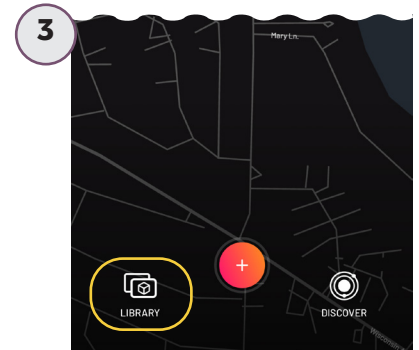
Once downloaded, open app and select **Classic**.



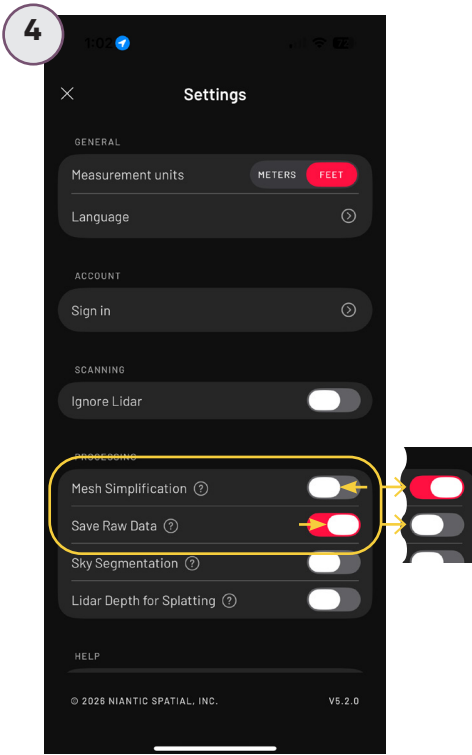
Next, select **skip for now**.



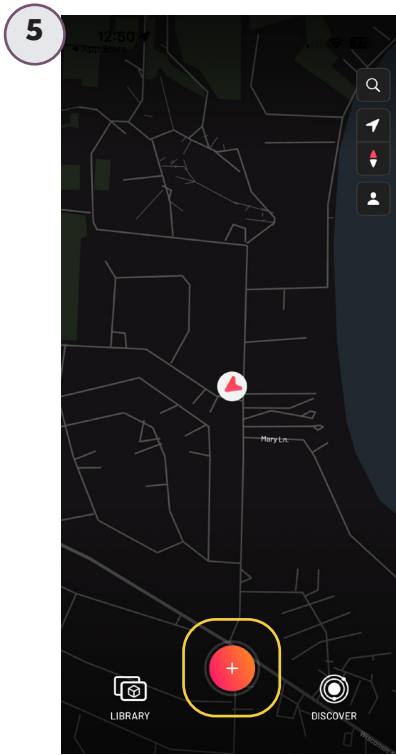
Choose your location preference. **Don't Allow** is adequate for your shape capture submissions.



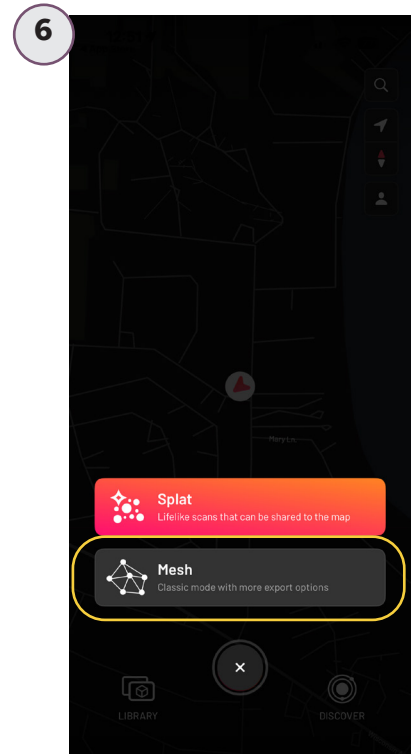
Before the first scan, we recommend disabling mesh simplification. This can be found in settings by tapping **Library** and then clicking the gear icon in the upper right corner.



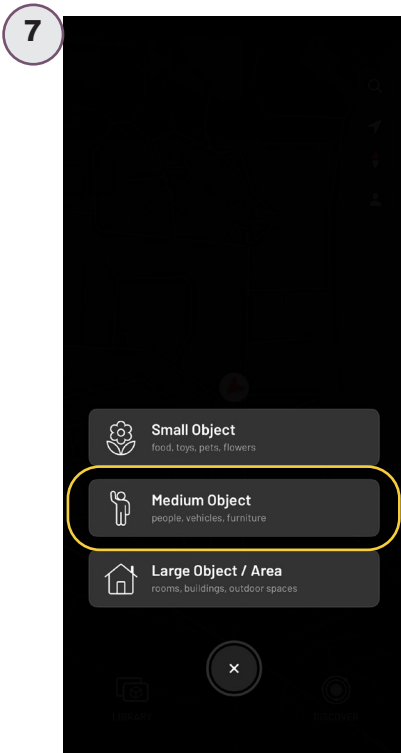
Use the sliders to turn **Mesh Simplification** off and turn **Save Raw Data** on. Click **X** in the upper left corner twice to go back to the start screen.



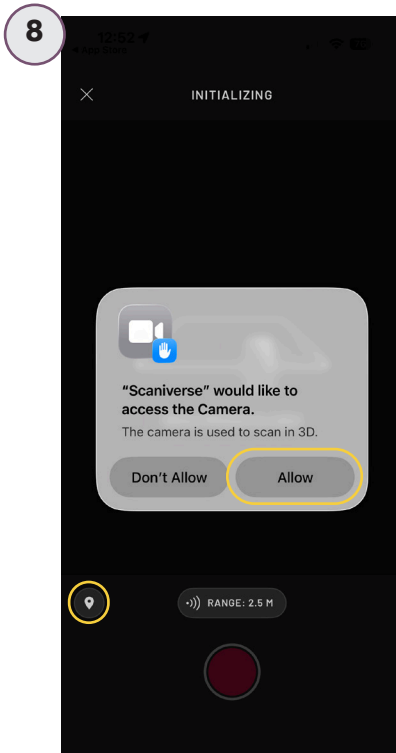
Click **+** on the start screen.



Select **Mesh**.

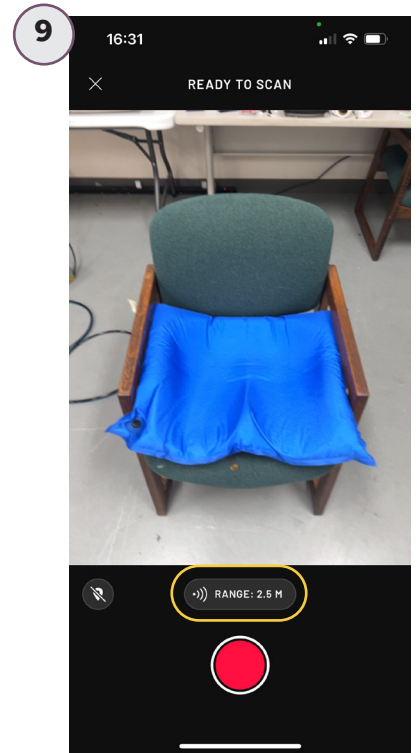


Select **Medium Object**.

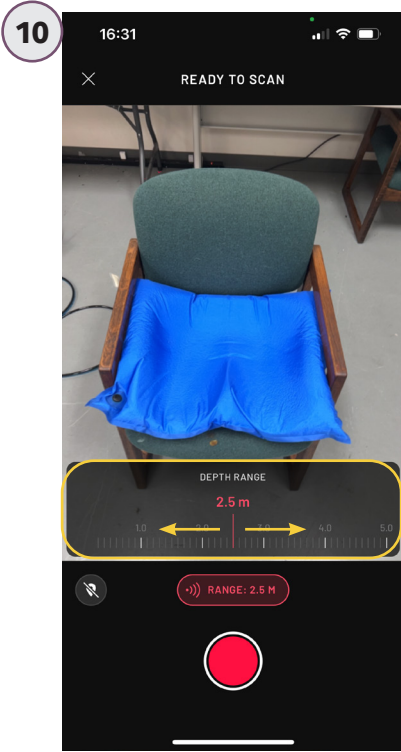


For first time use, **Allow** the app to access your camera.

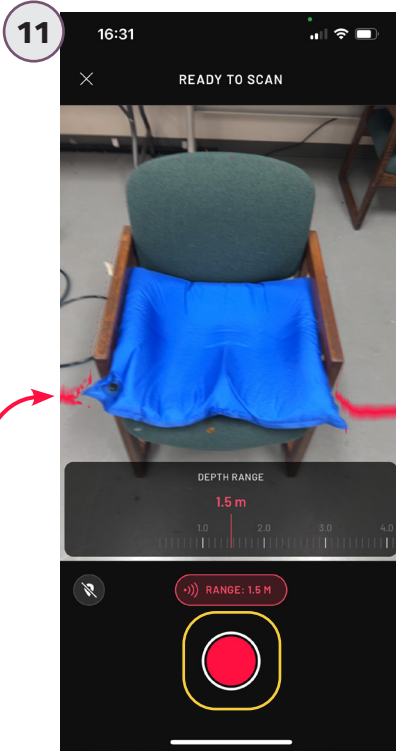
If desired, you may change your location preference after this point, using the location icon.



Before starting the scan click on the **Range** button.



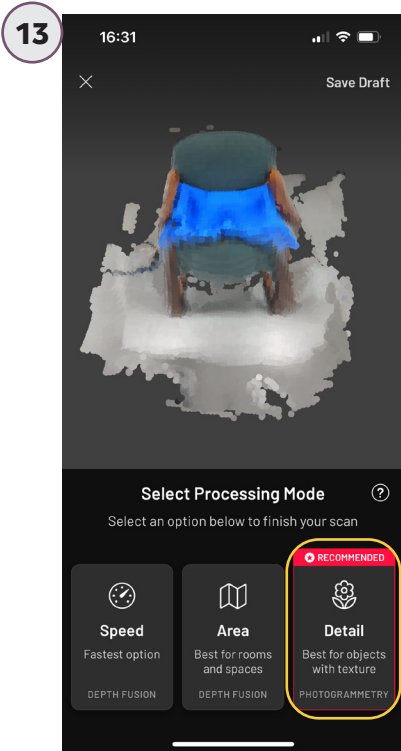
Swipe left or right in the depth range field. You will see a red line that highlights the scan region. Scroll until the line is just behind the capture, usually about 1.5 m.



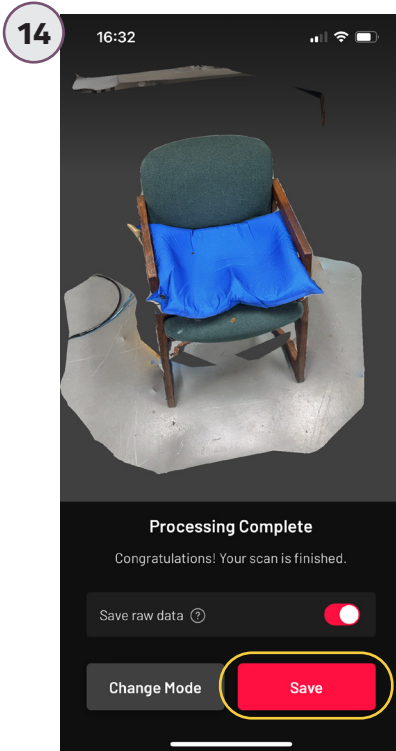
Once you are happy with the selection, press the red button to start the scan.



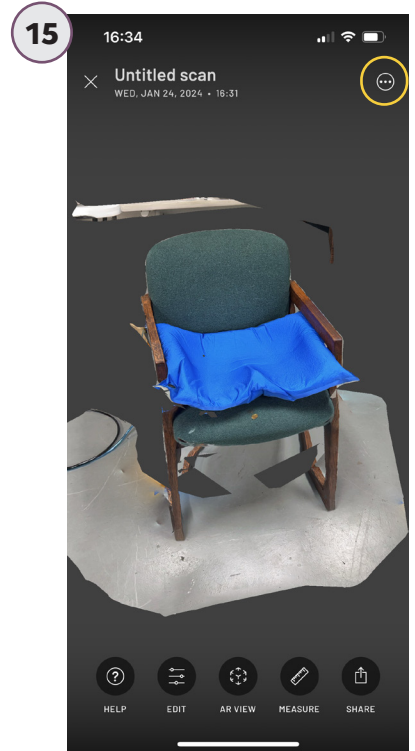
Move the phone slowly, left to right, up and down. We recommend scanning for **at least 30 seconds**. Stop the scan by tapping the red stop button.



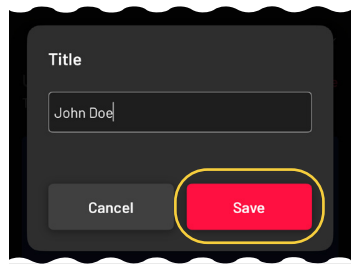
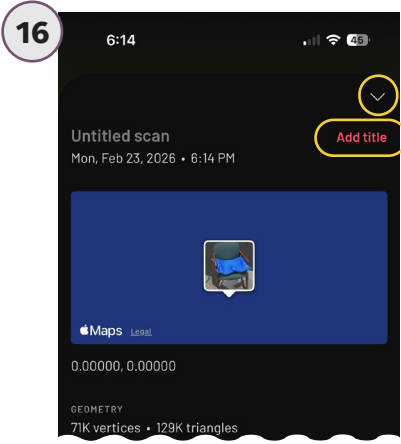
After scanning, select **Detail** for the processing mode.



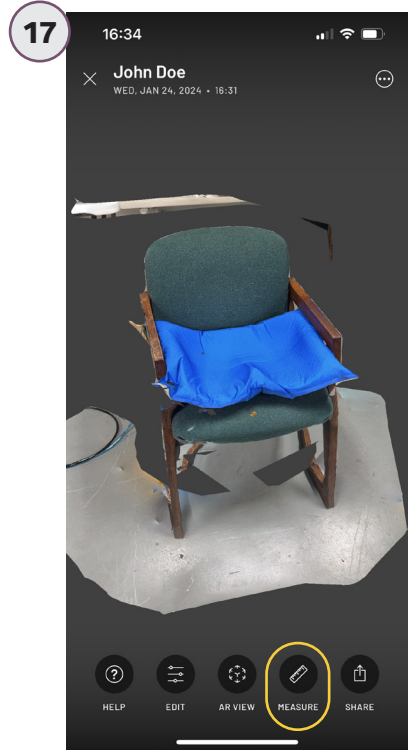
Once processing is complete, select **Save**.



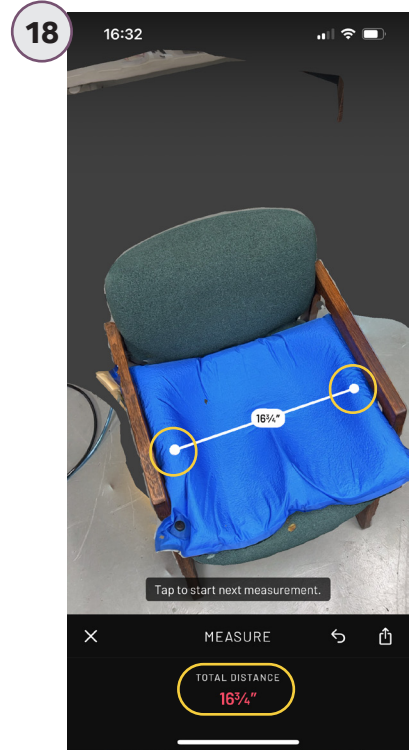
Click the menu button in the upper right corner.



Select **Add title** and enter the patient name that will appear on the quote. Press **Save**. Tap the down arrow **▼** in the top right corner to return to the previous screen.



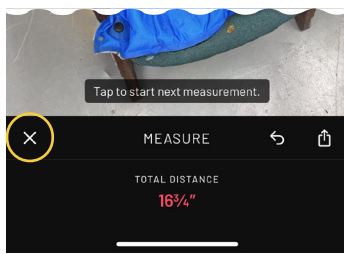
Next, select the **Measure** tool.



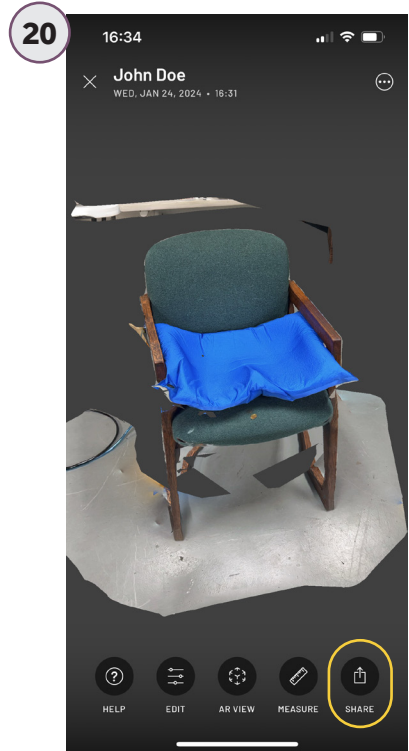
Tap two easily discernible points to see the total distance in red. Multiple measurements should be taken and verified before we will process the scan.



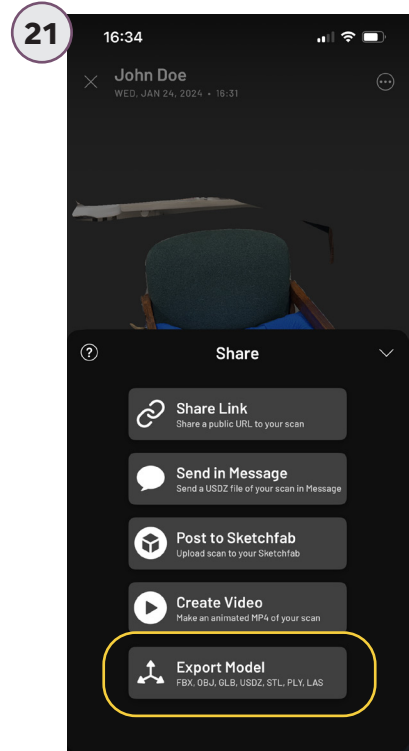
Using a tape measure, verify the measurements in the Scaniverse app match what is seen on the physical shape capture. Take photos of this using a camera app. They should be submitted with the scan.



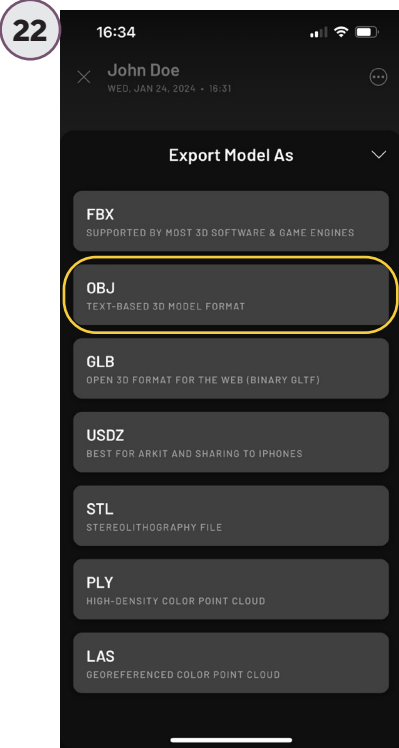
Tap the **X** to move on.



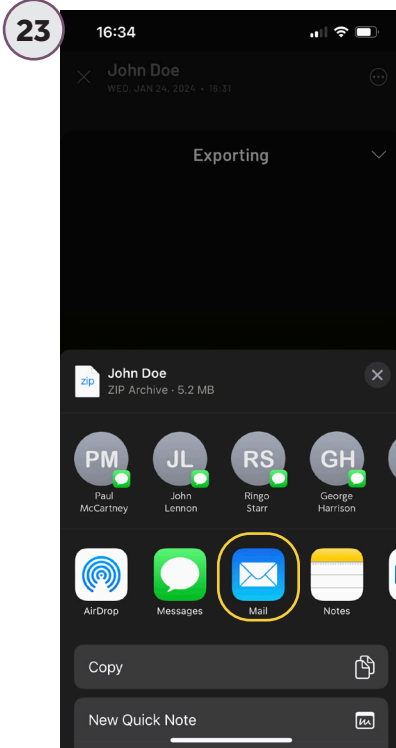
Press the **Share** icon to send the scan.



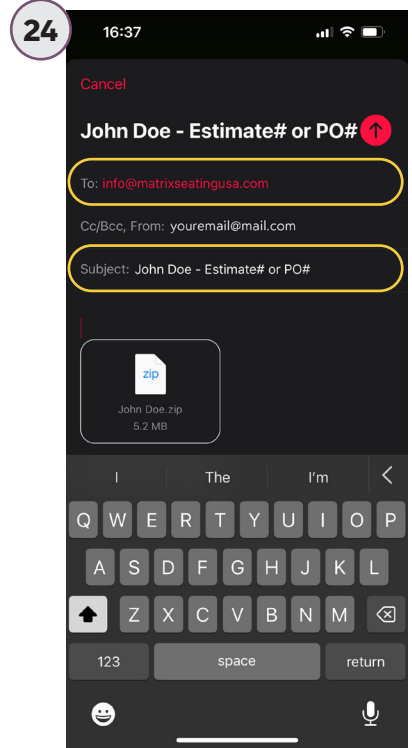
Choose **Export Model**.



Select **OBJ**.

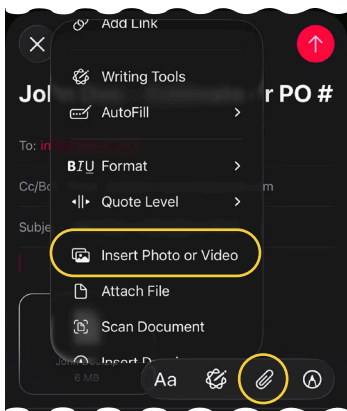
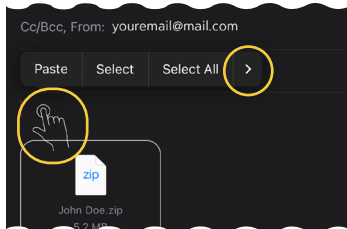


Select your preferred mail app to email the file.

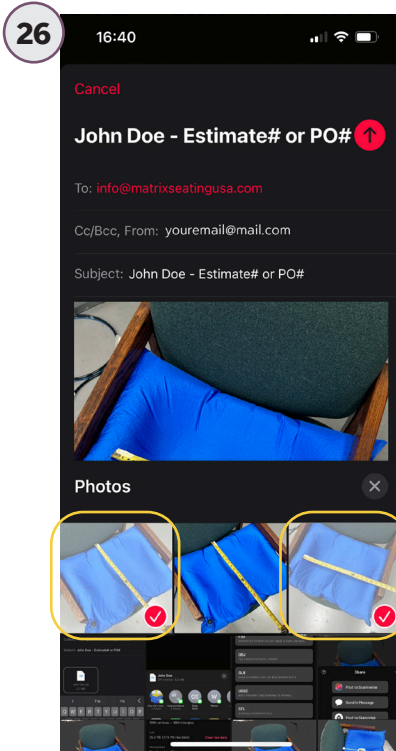


Tap the **To:** field and enter **info@matrixseatingusa.com**. Add the patient name and Estimate or PO number in the **Subject:** line.

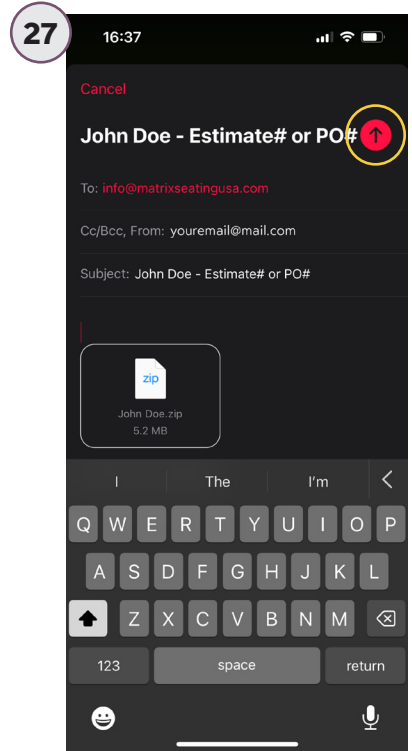
25 *Instructions in this step may be subject to the email app used.*



Press and hold in the body of the email to show additional options. Tap the right arrow > & scroll the menu to select **Insert Photos or Video** OR tap the paperclip icon if showing.



Select your reference photos to add to the email.



Add any other info needed into the body of the email and click the red up arrow to send.